

November 2019 Sandhills CTO Meeting

E-Rate Update

Jeannene Hurley 252-624-9878

Rebecca Martin 303-304-4261

Roxie Miller 980-285-3551

Mike Ramsey 828-278-9770



New !



Pending Inquiries Section of the EPC Landing Page

New Feature!

E-RATE

The new EPC Landing Page now has a dedicated “Pending Inquiries” section consolidating all pending inquiries and outreach.

(except COMAD and Invoice Review inquiries)



Quicker and More Direct

E-RATE

The old method still works: Access the Form 471, then click on “Review Inquiries” link.



The new section simply allows faster, more direct access and enables the applicant to locate, at a glance, what is pending.

What is included?

E-RATE

- All pending items, including past due inquiries are listed in a table in this section.
- Once an inquiry is submitted, that inquiry is removed from the pending list on the Landing Page.
- If there are no pending inquiries, the section appears but the table will have no entries.




Screen Shot Example

E-RATE

News Tasks (4) Records **Reports** Actions Appian

My Applicant Landing Page



Training
Universal Service
Administrative Co.

[Funding Request Report](#) |
 [FCC Form 470](#) |
 [FCC Form 471](#) |
 [FCC Form 486](#) |
 [Appeal](#) |
 [FCC Form 500](#) |
 [SPIN Change](#) |
 [Service Substitution](#) |
 [Hurricane Impact Designation](#) |
 [Manage Users](#) |
 [Manage Organizations](#) |
 [USAC Website](#) |
 [Contact Us](#) |
 [Help](#)

Welcome, School District 6!

Pending Inquiries

Type

Funding Year

Application/Request

Pending COMAD Inquiries are not included.

Application/Request Number	Nickname	Inquiry Name	Outreach Type	Date Sent	Due Date ↑	Extn.	Status
191000006	My FY2019 C1 Form 471	For use when validating a school	E-Rate Information Request	11/7/2019 2:44 PM EST	11/22/2019	0	Response Needed
191000006	My FY2019 C1 Form 471	For use when validating a school	E-Rate Information Request	11/7/2019 2:53 PM EST	11/22/2019	0	Response Needed

Notifications

Notification Type

Funding Year

Status All

Generated

Not Generated

Notification	Description	Issued Date	Generated By	Generated On
No items available				

Pending Inquiries

E-RATE

Pending Inquiries

Type Application/Request

Funding Year

Pending COMAD Inquiries are not included.

Application/Request Number	Nickname	Inquiry Name	Outreach Type	Date Sent	Due Date ↑	Extn.	Status
191019073	FY2019 DF MFC	Competitive Bidding	E-rate Review Information	7/5/2019 5:01 PM EDT		0	Saved & Waiting to submit
191019073	FY2019 DF MFC	Competitive Bidding and Eligibility of Services	E-rate Review Information	7/5/2019 5:01 PM EDT		0	Saved & Waiting to submit

Pending Inquiries

Type Application/Request

Funding Year

Pending COMAD Inquiries are not included.

Application/Request Number	Nickname	Inquiry Name	Outreach Type	Date Sent	Due Date ↑	Extn.	Status
191000006	My FY2019 C1 Form 471	For use when validating a school	E-Rate Information Request	11/7/2019 2:44 PM EST	11/22/2019	0	Response Needed
191000006	My FY2019 C1 Form 471	For use when validating a school	E-Rate Information Request	11/7/2019 2:53 PM EST	11/22/2019	0	Response Needed

Pending Inquiries

E-RATE

Pending Inquiries

Type Application/Request

Funding Year

Pending COMAD Inquiries are not included.

Application/Request Number	Nickname	Inquiry Name	Outreach Type	Date Sent	Due Date ↑	Extn.	Status
191000006	My FY2019 C1 Form 471	For use when validating a school	E-Rate Information Request	11/7/2019 2:44 PM EST	11/22/2019	0	Response Needed
191000006	My FY2019 C1 Form 471	For use when validating a school	E-Rate Information Request	11/7/2019 2:53 PM EST	11/22/2019	0	Response Needed

Click on a link for an application or request number to go to that item

Click on a link for an inquiry to go to that inquiry



Pending Inquiries

E-RATE

Filter the list by the type of form or request by using the “Type” drop down menu

Pending Inquiries

Type: -- Select a Type --
Application/Request: -- Enter an Application/Request --

Funding Year: -- Select a Type --

Pending COMAD Inquiries: FCC Form 471, FCC Form 486, FCC Form 500, Appeals, SPIN Change, Service Substitution

Application/Request Number: [Input Field]

APPLY FILTERS CLEAR FILTERS

Application/Request Number	Outreach Type	Date Sent	Due Date ↑	Extn.	Status	
191000006	My FY2019 C1 Form 471 For use when validating a school	E-Rate Information Request	11/7/2019 2:44 PM EST	11/22/2019	0	Response Needed
191000006	My FY2019 C1 Form 471 For use when validating a school	E-Rate Information Request	11/7/2019 2:53 PM EST	11/22/2019	0	Response Needed



Pending Inquiries

Also search the list by typing in a form number or request number in the “Application/Request” text box

Pending Inquiries

Type Application/Request

Funding Year

Pending COMAD Inquiries are not included.

Application/Request Number	Nickname	Inquiry Name	Outreach Type	Date Sent	Due Date ↑	Extn.	Status
191000006	My FY2019 C1 Form 471	For use when validating a school	E-Rate Information Request	11/7/2019 2:44 PM EST	11/22/2019	0	Response Needed
191000006	My FY2019 C1 Form 471	For use when validating a school	E-Rate Information Request	11/7/2019 2:53 PM EST	11/22/2019	0	Response Needed

Pending Inquiries

The list can be filtered by selecting a year from the “Funding Year” drop down menu

Pending Inquiries

Type Application/Request

Funding Year

Pending COMAD Inquiries are not included.

Application/Request Number	Nickname	Inquiry Name	Outreach Type	Date Sent	Due Date ↑	Extn.	Status
191000006	My FY2019 C1 Form 471	For use when validating a school	E-Rate Information Request	11/7/2019 2:44 PM EST	11/22/2019	0	Response Needed
191000006	My FY2019 C1 Form 471	For use when validating a school	E-Rate Information Request	11/7/2019 2:53 PM EST	11/22/2019	0	Response Needed

Questions?

Contact Us!

E-RATE



School Connectivity Team

Manager, Michael Ramsey, michael.ramsey@dpi.nc.gov

Southwest, Northwest, Western Regions

Roxie Miller, roxie.miller@dpi.nc.gov

Southeast, Sandhills, Piedmont Triad

Rebecca Martin, rebecca.martin@dpi.nc.gov

Northeast Region, North Central,

Jeannene Hurley, jeannene.hurley@dpi.nc.gov

